

staffITpro WEB in the Cloud: Facts at a glance

Safety and Security

staffITpro WEB runs on one of the most modern and secure Cloud Systems worldwide: Amazon Web Services (AWS).

- Our Server is located in the European Union: Ireland
- Administrative access to the Servers can only be accomplished from within our company due to Firewall restrictions
- Certified data center (ISO 27001)

Disaster Recovery, Backup and Availability

staffITpro WEB can be accessed 24/7, 365 days a year with a 99 % guarantee availability:

- Hard drives and databases are physically separated from the Servers. All hard drives are mirrored and virtually error-free. If a Server fails (Hardware Problem, Windows Update Problem) it can be easily replaced and reconnected to the existing hard drives. This guarantees high availability.
- We backup your data twice a day using a separate Storage Medium (Amazon S3). The Backup Medium is mirrored and the data is stored and deployed at different locations. We guarantee a 99,99 % availability.
- Our monitoring system checks Server availability every minute and problems found are immediately reported to our support team.
- A detailed disaster recovery plan assures high availability and fast recovery.
- Our support technician performs routine system checks on a daily basis.

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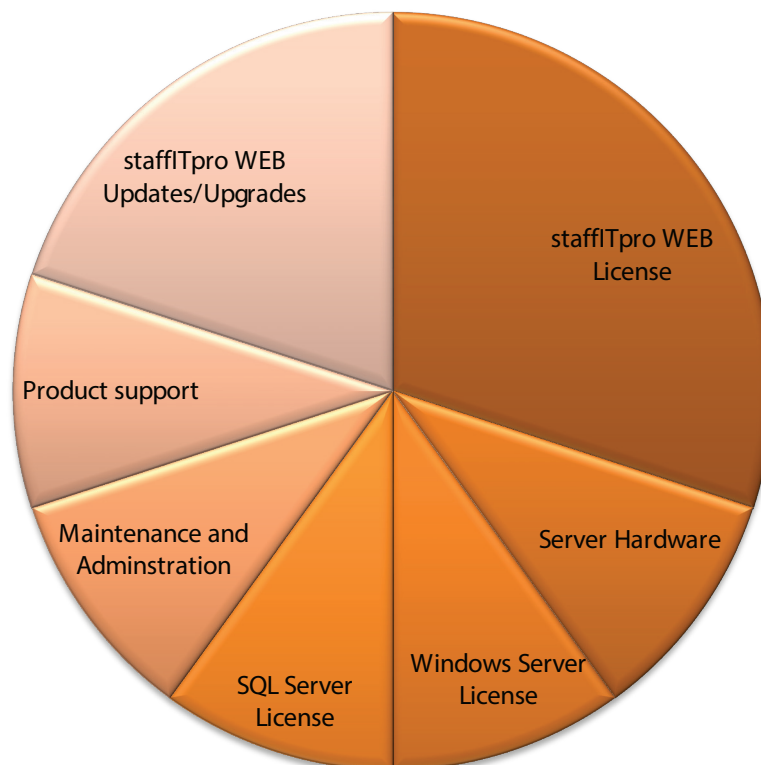
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Access to your data after cancellation

Upon termination of your contract we will send you your data in CSV file format which can be imported into other software such as Microsoft Excel.

What is included in the license price?

Services that are provided with your license include; Server Access, Product Support, Administration and Maintenance of your account and all Updates and Upgrades to the staffITpro WEB Program.



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staffITpro WEB offers a complete and convenience solution for one low price which enables you to fully concentrate on your clients. We take care of the „IT“ so you can take care of your business