

SaaS: Technical Requirements

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1. Technical Requirements

- (1) staffITpro WEB is a 3-tier application. Access to the database and documents is established via Internet and it follows the principles of traditional Web applications. The only difference is that staffITpro WEB does not use traditional browsers such as Internet Explorer, Firefox or Opera. Instead staffITpro WEB comes with its own web browser. The staffITpro WEB browser can easily and quickly be downloaded from the staffITpro website and installed within minutes.
- (2) staffITpro is based on Internet standards. This guarantees safety and reliability when working with staffITpro WEB. staffITpro WEB uses the HTTP protocol on port 80 or HTTPS on port 443 for data transmission. Both protocols are standard protocols that are used by all web browser for surfing the Internet. It is not required to open additional ports. staffITpro WEB additionally provides session management. This prevents staffITpro clients – without an existing identification – to connect to an existing connection.

2. Terminal Server Support

Microsoft Terminal Services is a general service that provides users with storage and applications on the server. staffITpro Web is a web application and the use of staffITpro Web Client on the Terminal Server is not supported.

3. Technical Requirements staffITpro WEB client computer

Requirements for the User PC

Software Requirements	Minimum	Recommended
Operating System	Microsoft® Windows Vista, Microsoft® Windows 7, Microsoft® Windows 8, Microsoft® Windows 10, respectively 32-Bit Version	Microsoft® Windows 10, 64 Bit Version
Microsoft® Office	2010, 2013, 2013 Click to Run 32-Bit Version, 2016	2010, 2013, 2013 Click to Run 64-Bit Version, 2016
E-Mail Client	Microsoft® Outlook	
Browser	Microsoft® Internet Explorer 9 / Firefox 17 / Chrome 23	Microsoft® Internet Explorer 9 / Firefox 17 / Chrome 23 or higher
Adobe Reader	Current Version	
Hardware Requirements	Minimum	Recommended

Processor	Intel® oder kompatibler Prozessor 2 GHz	Intel® DualCore Allendale Generation 2,7 GHz or better
Memory	2 GB	4 GB or more
Hard Drive	250 GB	500 GB or more
Screen*	Resolution: 1280 x 1024 Pixel	Resolution: 1600 x 1200 Pixel or more
Internet Connection	High Speed Internet Connection	

* Attention: staffITpro WEB supports 96 DPI in connection with the predefined font size of 100 Percent. This is equivalent to a font size of 96 PPI, which is considered the Windows default size. A DPI value that is too high may lead to display errors. In this case you need to choose 96 DPI.

END

Effective as of: November 2015